

# Exhibit E

## Susan M. Michaud

**From:** Susan M. Michaud  
**Sent:** Thursday, April 03, 2003 1:09 PM  
**To:** Tony.Uranga@USPTO.GOV  
**Subject:** RE: 21559



21559\_address error

report 101... Dear Tony,

Thank you for the initial address error report. We have reviewed it and have deleted cases that we want to look into more closely. In the meantime, we were wondering if we could send to you what we are sure of now for uploading in relation to customer number 21559. A version of the error report with only those cases that we are sure of today is attached. Please let us know if you would be able to upload these cases now, and if we would be able to follow up with the other cases at a later date, after we have had more time to review them. Thank you again very much for all of your help with this!

-Susan

Susan M. Michaud  
Clark & Elbing LLP  
101 Federal Street  
Boston, MA 02110-2106  
(617) 428-7005  
michaud@clarkelbing.com

NOTICE: This email may contain confidential or privileged information intended for the addressee only. If you are not the addressee, be aware that any disclosure, copying, distribution, or use of the information is prohibited. If you have received this email in error, please call us at 617-428-0200.

-----Original Message-----

**From:** Tony.Uranga@USPTO.GOV [mailto:Tony.Uranga@USPTO.GOV]  
**Sent:** Wednesday, April 02, 2003 8:35 PM  
**To:** Susan M. Michaud  
**Subject:** RE: 21559

<<21559\_address error report.xls>>

Hello Susan,

Thanks for responding to my voice mail so quickly.

I have attached the "initial address error report" for customer number 21559 to this email for your perusal so that you may verify the accuracy of the spreadsheet.

This initial address report is the first step in the upload process. This report compares the "current" correspondence address of each application in the spreadsheet to the address for the customer number upload, which in this case is 21559. Any disparity is considered an error. Normally an address match between a listed application and the upload customer number is deleted from this report. The remaining applications would be faxed to your location for validation. Due to the size of this spreadsheet this is impractical, thus the email.

Your next step is to verify that this is indeed what you want up to upload.

This report contains ALL the applications and associated data from the original spreadsheet. Two new columns have been added though, the current address and name of firm or attorney. This is for you to see where the

application is currently associated. The data can be sorted by any column for your validation process. Go through the report and delete any applications you DO NOT want uploaded. Change any application number you find in error.

The PTO will enter a change in correspondence or fee address or power of attorney in a listed application or patent only when, at least, one of the following identifiers are provided:

1. The patent number and the corresponding application number;
2. The patent number and the corresponding patent date;
3. The application number and the corresponding filing date;
4. The patent number and the corresponding filing date;
5. The application number and the corresponding patent date.

Once the report is verified, return it via email along with a signed cover letter stating that the address error report has been verified. The cover letter can be faxed or attached with the spreadsheet. I will then proceed with the upload. Within 10 working days of the upload, a final status report will be mailed to the location of customer number 21559. That report will list what was actually uploaded and what was not.

Any questions can be directed at the number below. Please be aware my working hours are from 4pm to midnight EST.

Regards,

Tony E. Uranga  
USPTO  
Patent Electronic Business Center  
Phone: (703) 308-6847  
Fax: (703) 308-2840  
Tony.Uranga@USPTO.gov

-----Original Message-----

From: smichaud@clarkelbing.com [mailto:smichaud@clarkelbing.com]  
Sent: Wednesday, April 02, 2003 17:19  
To: Tony.Uranga@uspto.gov  
Subject: 21559

Dear Tony,  
Thank you for your message concerning the spreadsheet that I submitted for customer number 21559. Please send back whatever it is that you have for us to review to my e-mail address. Thank you very much for your help with this!

-Susan Michaud

Susan M. Michaud  
Clark & Elbing LLP  
101 Federal Street  
Boston, MA 02110-2106  
(617) 428-7005  
michaud@clarkelbing.com

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A	B	C	D	E
397	08879337		6/20/97	176 FEDERAL STREET, BOSTON, MA 02110, US
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399	5876941	08881621	3/2/99	176 FEDERAL STREET, BOSTON, MA 02110, US
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